Hello Sir/Madame,

I am applying for a position as a **Customer Support QA Associate** at **The Lifetime Value Co.** A quick introduction of myself, I started as a Y2K Mainframe COBOL programmer back in 1998. And after 22 years I was laid off in March of this year.  Here's a list of my previous job's responsibilities:

1. Supported SAP Applications
2. MS Excel Macro Developer (VBA)
3. Supported the Store Maintenance Application (VB6)
4. Supported 2 WordPress Sites
5. COBOL, Mainframe, JCL, Y2K, CICS, VSAM, IMS, DB2, Oracle, SQL Server

During the COVID-19 pandemic, I studied modern technologies. These are:

1. Python - earned 2 certificates: Entry-Level and the Associates Level certificates from Python Institute
2. HTML5
3. CSS 3
4. Bootstrap 4
5. Javascript ES6
6. jQuery
7. Node.js
8. Express.js
9. APIs
10. EJS
11. Git / GituHubHub
12. MySQL

I am attaching my resume for your reference but would like you to check my website at <https://claroevangelista.github.io/MySite/> since it showcases not only my previous work experiences but also the new skills I recently acquired. I will continue to learn and will update my website as well as my resume.

With a strong experience as a Software Developer with 20+ years of experience, as well as proficiency in supporting business solution software and analyzing business operations, collaborating with various teams, as well as improving them, I am confident I would be an excellent addition to your organization, having the technical skills necessary to successfully provide multifaceted solutions across a wide range of platforms.

Here are further highlights of my qualifications and professional achievements:

* Designed and developed custom and complex features using MS Excel VBA programming that helped the businesses grow faster and secure, always meeting the deadlines and project budgets
* Architected, implemented, and maintained technical solutions for the manual invoice and profitability systems, automating processes and operations that transformed simple requirements into a quantifiable growth and revenue for the company
* Provided support and helped in developing solutions for SAP, WordPress-based, and custom applications, proposing new ideas quickly put into practice that solved business problems
* Acted as a mentor for internal and external teams in understanding new technologies and programming techniques
* Maintained applications built with Visual Basic 6, ensuring a continuous deployment and integration process following the latest standards and procedures

Thank you for considering my application. I hope to bring my expertise and experience to a company like yours, where I can contribute to growth and success. Please don’t hesitate to contact me if you need any additional information. I hope to hear from you soon.

Sincerely,

Claro Evangelista

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<https://claroevangelista.github.io/MySite/>